

Connect with mental health support using our Sydney Health app or anthem.com

If you're feeling anxious or depressed, or having trouble coping with problems at home or at work, you can connect to a licensed therapist or board-certified psychologist or psychiatrist through a virtual care video visit. Appointments can be scheduled within one to two weeks. Psychiatrists are available to help you manage your medications. They do not provide counseling or talk therapy. 3

When it's time for your appointment, use your smartphone, tablet, or computer with a camera to meet securely through our **Sydney** Mealth apporanthem.com.



What people say about online visits

89%

said the doctor they saw was professional and helpful 92%

thought the doctor understood their concerns **92**%

were able to book a virtual visit sooner than an in-person visit











Here's how to access the program through virtual care:

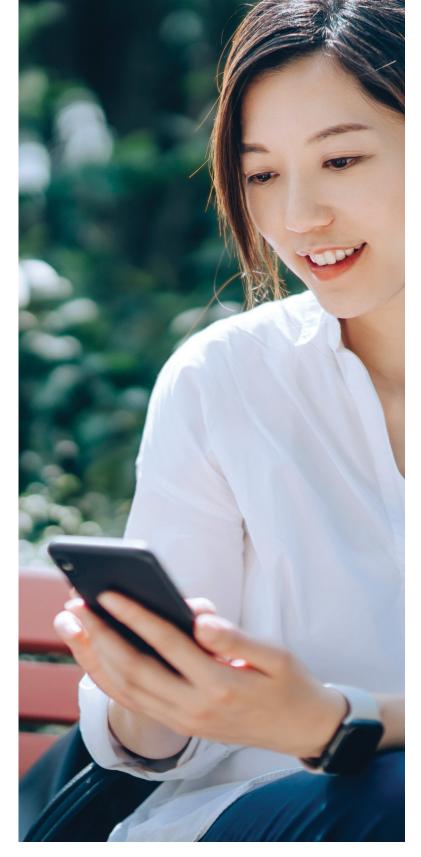
Download our no-cost **Sydney Health** app.

- 1. Register (if you haven't yet) and log in.
- 2. Once you register, your username and password are the same for our app and **anthem.com**.
- 3. Select Care and then select Video Visits.

Visit anthem.com.

- 1. Register (if you haven't yet) and log in.
- Once you register, your username and password are the same for anthem.com and our Sydney Health app.
- Select Care and then select Virtual Video Visit With A Provider.





- 1 Online counseling is not appropriate for all kinds of problems. If you are in crisis or having suicidal thoughts, it's important that you seek help immediately. Please call 800-273-8255 (National Suicide Prevention Lifeline) or 911 for help. If your issue is an emergency, call 911 or go to your nearest emergency room. Emergency services are not provided through virtual care on the Sydney Health app or anthem.com.
- 2 Appointments subject to availability.
- 3 Prescriptions determined to be a "controlled substance" (as defined by the Controlled Substances Act under federal law) cannot be prescribed through virtual care on the Sydney Health app or anthem.com.
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In addition to using a telehealth service, you can receive in-person or virtual care from your own doctor or another healthcare provider in your plan's network. If you receive care from a doctor or healthcare provider not in your plan's network, your share of the costs may be higher. You may also receive a bill for any charges not covered by your health plan.

LiveHealth Online is the trade name of Health Management Corporation, a separate company, providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2023 The Virtual Primary Care experience is offered through an arrangement with Hydrogen Health.

Anthem Blue Cross and Blue Shield is the trade name of. In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. Copies of Colorado network access plans are available on request from member services or can be obtained by going to anthem.com/co/networkaccess. In Connecticut: Anthem Health Plans, Inc. In Georgia: Rice Toss Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwriteth by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire; Anthem Health Plans of New Hampshire, Inc. and underwriteth by HMI Hampshire Health Plans of New Hampshire, Inc. and underwriteth by HMI Hampshire Health Plans of New Hampshire, Inc. takes as Anthem Health Plans of New Hampshire, Inc. and underwrites be anthem Health Plans of Virginia, Inc. trades as Anthem Health Plans of New Hampshire, Inc. and underwrites the United in Virginia, and its service are as all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), underwrites or administers HMI Point policies and underwrites the of the ord relevant benefits in POS policies offered by Compare Health Services Insurance Corporation (WCIC). Compcare underwrites or administer